Vitality Data Privacy Notice – Third Party recipients of data

Last Updated: 16 November 2020

# Vitality Group

## Parent Company

Vitality is part of the Discovery Group of companies and is owned by Discovery Limited, a financial services firm based in South Africa. As part of this relationship, Discovery undertake a number of business processes on behalf of Vitality. Such processes include underwriting and claims administration services. The delivery of such services requires Vitality to share data relating to its customers with Discovery.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Discovery Limited | Business Processing Services | Data Processor | South Africa |

## Customer Service

Vitality offers customers a number of ways to get in touch either via phone or online. These communication channels are provided via third parties who will have access to customer data during the contact between the customer and Vitality.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Conversocial (UK) Ltd | Social media customer services | Data Processor | United Kingdom |
| Noble Systems UK Limited | IVR, Call recording, and Outbound dialling. | Data Processor | United Kingdom |
| Zoom Video Communications, Inc | Video Consultations | Data Processor | USA |

## Customer Relationship Management

To help us manage our relationships with customers Vitality makes use of third party customer relationship management systems. These store key contact information about our customers so that we can effectively communicate and service our customers.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Microsoft Ireland Operations Limited | OS365, CRM System | Data Processor | Europe |
| Quality System Solutions Limited | CRM System | Data Processor | Germany |
| Salesforce.com EMEA Limited | CRM System | Data Processor | Germany, France, USA |

## Customer Complaints

In the event that you make a complaint that we cannot resolve you may choose to refer it to the Financial Ombudsman Service (FOS) to review. In these cases we will share your data pertaining to the complaint with the FOS.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Financial Ombudsman Service Limited | Financial Services Regulator | Data Controller | United Kingdom |
| Information Commissioners Office | Data Protection Regulator | Data Controller | United Kingdom |

## Customer Surveys

From time to time Vitality might need to ask you to provide information to us whether in relation to your policy, to assess customer satisfaction, or for market research purposes. Vitality uses third parties to facilitate the gathering of this information.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Ipsos MORI Ltd | Social media customer services | Data Processor | United Kingdom, USA, Malaysia, India, Australia, Hong Kong and Romania |
| Widgix, LLC (trading as Survey Gizmo) | Customer survey services | Data Processor | Germany |
| Survey Monkey Europe | Customer survey services | Data Processor | USA |

## Customer Satisfaction

Vitality strives to offer the best possible service to its customers. We use third parties to gather and respond to feedback from our customers to help us improve our services. At times we may need to share customer data with such third parties.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| EvaluAgent | Customer feedback tool | Data Processor | United Kingdom, Europe |
| Feefo Holdings Limited | Customer review services | Data Processor | United Kingdom |
| Medallia, Inc | Customer feedback tool | Data Processor | United Kingdom, Europe |
| Trustpilot A/S | Customer review services | Data Processor | United Kingdom |
| Usabilla | Customer feedback tool | Data Processor | United Kingdom, Europe |

## Customer Validation

When you apply for one of our products we may use third parties to carry out certain checks on you. These checks may concern your identity, credit status, or with respect to anti-money laundering, fraud and sanctions. We do this to ensure Vitality complies with all applicable legislation and regulation with respect to financial crime.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| LexisNexis Risk Solutions UK Limited | Anti-money laundering checking services | Data Controller | United Kingdom |

## Customer Signatures

During the course of purchasing one of our products we may require you to sign certain documents, such as application forms. Sometimes this may involve signing a document electronically. The electronic signature process is provided via a third party who will process information on behalf of Vitality.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| DocuSign, Inc | Electronic signature services | Data Processor | Amsterdam, Paris and Frankfurt |

## Marketing Support

In order to market our services to customers we make use of a number of marketing agencies who support us with customer communications and fulfilment of customer offers. These agencies, in the course of providing these services, will have access to customer data.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| BBD Perfect Storm | Social Media Marketing Services | Data Processor | United Kingdom |
| BrandPipe Limited | Digital Marketing Services | Data Processor | United Kingdom |
| Catalyst Marketing Services Ltd | Creative Marketing Services | Data Processor | United Kingdom |
| Crazy Cool Apps LLC t/a APV Media Ltd | Digital Marketing Services | Data Processor | United Kingdom |
| CreativeRace London Ltd | Digital Marketing Services | Data Processor | United Kingdom |
| CSM Sport and Entertainment LLP, t/a CSM Brands | Sponsorship Services | Data Processor | United Kingdom |
| Dolphin Haley Limited | Digital Marketing Services | Data Processor | United Kingdom |
| Fision Corporation | Digital Marketing Services | Data Processor | USA |
| Fresh Egg Limited | Digital Marketing Services | Data Processor | United Kingdom |
| Idio Limited | Customer Insight Services | Data Processor | USA |
| Idomoo UK Ltd | Creative Marketing Services | Data Processor | United Kingdom / USA |
| Rocket Science Group t/a MailChimp | Marketing Automation services | Data Processor | USA |
| MBPA Ltd T/A Space 01 | Creative Marketing Services | Data Processor | United Kingdom |
| MSIX Communications Limited | Media buying services | Data Processor | United Kingdom |
| Optimise Media (UK) Limited | Voucher fulfilment services | Data Processor | United Kingdom |
| Optalitix Ltd | Customer Insight Services | Data Processor | United Kingdom |
| Pancentric Ltd | Digital Marketing Services | Data Processor | United Kingdom |
| Qubit Digital Limited | Customer Experience Services | Data Processor | United Kingdom |
| Response One Limited | Marketing Services | Data Processor | United Kingdom |
| Response Tap Limited | Call Analystics | Data Processor | United Kingdom |
| Seven Publishing Group Ltd | Printed content and distribution | Data Processor | United Kingdom |
| VCCP Group LLP | Creative Marketing Services | Data Processor | United Kingdom |
| Experian Limited | Marketing Data Services | Data Processor | United Kingdom |

## Printing & Mail

In order to manage our printed customer communications Vitality uses third parties to manage its document printing and scanning needs. These third parties will have access to customer information contained in the correspondence, such as letters, sent to and from Vitality.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| CGF Marketing Services Limited t/a DDC Outsourcing Solutions | Inbound mail scanning | Data Processor | United Kingdom |
| Mosaic Print Management Ltd | Outbound printing and storage | Data Controller | United Kingdom |
| REAL Digital International Ltd | Outbound printing | Data Processor | United Kingdom |

## Archive, Back-up, and Disaster Recovery Services

Vitality has a number of measures in place to ensure that it can safely store, destroy, and recover data at all times. Many of these measures are supported by third parties who store and dispose of data on behalf of Vitality.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Shred-it Limited | Confidential information disposal | Data Processor | United Kingdom |
| Restore plc | Archiving services | Data Processor | United Kingdom |
| John Bradshaw & Sons Limited | Archiving Services | Data Processor | United Kingdom |
| Iron Mountain (UK) Limited | Back-up tape services | Data Processor | United Kingdom |
| SunGard Availability Services (UK) Limited | Disaster Recovery services | Data Processor | United Kingdom |

## Legal Services

From time to time Vitality may engage external legal support with respect to a claim or complaint by a customer. As part of this we may share the customer’s data with the legal firm for the purposes of resolving the claim or complaint. Vitality will only ever engage a legal firm of good repute that can demonstrate it takes the data protection as seriously as we do.

## Brokers & Financial Intermediaries

If you have appointed an insurance adviser we will send them copies of correspondence relating to the plan and any renewal documentation. We may disclose information about a claim to them, although no medical information will be provided without your consent. Your information, and that of others also covered by the plan, may be disclosed to other parties (for example other insurance companies) with a view to preventing fraudulent or improper claims.

## Lead Generation

In order to help grow its business, Vitality engages third parties who provide telemarketing, lead generation, appointment setting and access to marketing databases. Use of such services involves the sharing of personal data. Vitality endeavours to only work with third parties who act with integrity and respect the privacy and security of personal data.

## Payment Services

In order to make and receive payments from our customers Vitality utilises a number of third party payment services. These third parties will have access to customer data in order to process payments.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction** |
| Bottomline Technologies Limited | BACS payment services | Data Processor | United Kingdom |
| Twenty57 Limited | Payment services | Data Processor | United Kingdom |

## Insurance & Re-insurance

In order to mitigate against risk, Vitality has in place a wide range of insurance and re-insurance policies underwritten by third parties. In the event of Vitality making a claim against any of these policies it may be necessary to share data relating to a customer who has involvement in the claim. In such cases Vitality will limit any data shared with the third party to only that which is required to settle the claim.

## Financial Services Regulators

Vitality is regulated by the Financial Conduct Authority (FCA) and Prudential Regulation Authority (PRA). At times we may need to share data about our customers with them in order to comply with industry regulations.

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| --- | --- | --- | --- |
| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| The Financial Conduct Authority | Financial Services Regulator | Data Controller | United Kingdom |
| The Prudential Regulation Authority | Financial Services Regulator | Data Controller | United Kingdom |

## Auditors

As a regulated firm, Vitality is required to appoint an auditor to do an annual external audit on our accounts. During this audit we may be required to share data relating to our customers with the auditors for the purposes of validating our internal accounting procedures and our published financial results.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| PricewaterhouseCoopers LLP | External Auditor | Data Controller | United Kingdom |

## Debt Recovery

At times Vitality may require the services of third party debt recovery specialists to collect monies lawfully owed to Vitality. Use of these services will require the third party to have access to the personal data of the debtor. Vitality will only use debt recovery third parties of good repute who adhere to the standards set by the debt recovery sector.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| CCI Legal Services Ltd | Debt Recovery Services | Data Processor | United Kingdom |
| Oriel Collections Ltd | Debt Recovery Services | Data Processor | United Kingdom |

## IT Support

Vitality operates an extensive network of IT systems. In order to support and maintain this network Vitality makes use of third party providers. During the course of providing IT support these third parties may have indirect access to view customer data. Vitality will ensure careful control and supervision of any such access and will only use IT support third parties of good repute.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Earnix | Pricing Engine | Data Processor | Europe, Israel |
| ServiceNow | Helpdesk System | Data Processor | Europe |
| Symantec | Security and End Point Monitoring | Data Processor | Europe |
| Tata Consultancy Services | Application Development and Support | Data Processor | Europe, India |

## Regulators and fraud prevention and detection agencies

We may use your personal information to help us to detect and prevent fraudulent applications and claims, fight financial crime and meet our regulatory responsibilities. We may also share your information and undertake searches with third party organisations such as police, public bodies, credit reference agencies, fraud prevention agencies and our regulators (which include the **FCA, PRA**and**ICO**).

# VitalityHealth

## GP Services

Vitality offers both face-to-face and telephone GP services. These are maintained and operated by third parties on behalf of Vitality. Should you chose to make use of any of these services you’re data will be shared with these third parties.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Doctap Limited | GP Services | Data Controller | United Kingdom |
| **Doctors Clinic Group** (formally London Doctors Clinics Limited) | GP Services | Data Controller | United Kingdom |
| Nuffield Health | GP Services | Data Controller | United Kingdom |
| Roodlane Medical Limited | GP Services | Data Controller | United Kingdom |
| Stadn Limited | GP Services | Data Controller | United Kingdom |
| Digital Medical Supply UK Ltd (“Livi”) | GP App and GP network services | Data Controller | United Kingdom, Sweden |

## Consultants & Therapists

During the course of a claim you may need to see a consultant or therapist for diagnosis, treatment planning, or treatment. This may include specialists in areas such as cardiology, endocrinology, physiotherapy, and cognitive behavioural therapy. In such cases Vitality may share your data with the consultant or therapist for the purposes of supporting your treatment in line with the terms of your policy. Such consultants and therapists are Data Controllers in their own right.

Vitality uses several third parties who provide access to a network of therapists and consultants. Vitality may share your data with these third parties for the purposes of facilitating your diagnosis, treatment planning, or treatment. These third parties are:

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Alliance Surgical PLC | Consultant network and claims administration | Data Controller | United Kingdom |
| Ascenti Health Limited | Physiotherapy network | Data Controller | United Kingdom |
| Doctify Limited | Specialist Booking Portal | Data Controller | United Kingdom |
| IPRS Health Limited | Physiotherapy network | Data Controller | United Kingdom |
| Nuffield Health | Physiotherapy and Cognitive Behavioural Therapy network | Data Controller | United Kingdom |
| Togetherall Ltd (formally BigWhiteWall Ltd) | Self-help therapy Services. | Data Controller | United Kingdom |
| Streamline Surgical LLP | Bariatric Services | Data Controller | United Kingdom |

## Diagnosis and Laboratory Testing

As part of your claim you may need specialist diagnosis or laboratory testing to be undertaken. Vitality will use specialist third parties to fulfil this which will require personal data to be shared with such third parties.

In the event that you require a further testing you may be referred to a specialist third party who will undertake this check. This third party will collect personal data from you in order to carry out this service.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Check4Cancer Limited | Screening services | Data Controller | United Kingdom |
| Skin Analytics Limited | Skin checking services | Data Controller | United Kingdom |

## Hospitals

If you require hospital treatment, Vitality may share your data with the hospital for the purposes of providing you with appropriate care and treatment in line with the terms of your policy.

## Medical Billing

Any consultants, therapists, or hospitals that you visit during the course of a claim will bill Vitality for their services. This billing is conducted through an industry standard electronic billing platform. Your personal data is shared with the billing platform provider to facilitate this. Vitality also use an outsourced provider to support administration of claims, including invoice processing services.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Healthcode Limited | Medical eBilling | Data Processor | United Kingdom |
| Teleperformance Global Services UK Limited | Quotes and Claims administration | Data Processor | India |

## Legal Expenses Claims Management

Vitality uses a third party to provide the Legal Expenses cover included in our PMI products. Data will be shared with the third party in the event that you make use of this cover.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| DAS Legal Expenses Insurance Company Limited | Claims Management | Data Processor | United Kingdom |

## Travel Assistance Claims Management

Vitality uses a third party to provide the Travel Assistance cover included in our PMI products. Data will be shared with the third party in the event that you make use of this cover.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| CEGA Group Services Limited | Claims Management | Data Controller | United Kingdom |

## Corporate Wellness Days

Vitality carries out Wellness Days with a number of our corporate customers. As part of these client staff may undertake a medical assessment. These assessment are carried out by a third party who will have access to personal data in order to perform the medical assessment.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Suluq Limited  | Medical Assessments | Data Processor | United Kingdom |
| Bluecrest Health Screening Limited | Medical Assessments | Data Processor | United Kingdom |

## Corporate Employee Assistance Programme

In the event that you have a policy with us via your employer, you may be eligible to make use of our Corporate Employee Assistance services. These services are undertaken by a third party who will collect data from you in order to perform the service.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Health Assured Limited | Employee Assistance Programme | Data Controller | United Kingdom |

## Legacy Product Management

Vitality has a closed book of business relating to a Cash Plan product. Vitality uses a third party to administer and manage this book on its behalf. The third party will have access to personal data in order to carry out these activities.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Wessex Insurance Management Ltd | Business Processing Services | Data Processor | United Kingdom |

## Trust Services

We offer corporate customers the option to set up a trust scheme in order to provide health insurance benefits to their employees. Vitality engages a third party to provide administration services for these trusts. If you are an employee who is part of such a scheme then this third party will have access to your personal data.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| PTL Limited | Trust Administration Services | Data Controller | United Kingdom |

## Britain’s Healthiest Workplace

Britain's Healthiest Workplace aims to study the link between modifiable health risks and short-term productivity, develop a common understanding of what employee health and wellbeing means, and establish a common set of standards that can be applied to all industries. Vitality uses a third party to support this study. If you take part in the study your data will be shared with this third party.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| RAND Europe | Survey services | Data Processor | USA |

# VitalityLife

## Medical Assessment

As part of applying for one of our products we may require you to undergo a medical assessment. If so we will share data with the third party who will undertake the assessment on behalf of Vitality.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Medicals Direct Group Ltd | Medical screening | Data Processor | United Kingdom |
| Medical Screening Solutions Ltd | Medical screening | Data Processor | United Kingdom |
| Speed Medical Examination Services Ltd | Medical screening | Data Processor | United Kingdom |

## Laboratory Testing

As part of your Medical Assessment you may need specialist laboratory testing to be undertaken. Vitality will use specialist third parties to fulfil this which will require personal data to be shared with such third parties.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| SYNLab Laboratory Services Limited | Laboratory Services | Data Processor | United Kingdom |

## Claims Validation

If you make a claim with us we may need to ask you to undergo certain checks or assessments, including your ability to return to work following a period of illness. In such cases we will share your data with the third party who will undertake the assessment on behalf of Vitality.

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| **Third Party:** | **Description** | **Data Role:** | **Jurisdiction:** |
| Form Health UK Limited | Claims assessment services | Data Controller | United Kingdom |
| Morgan Ash Limited | Claims Management Services | Data Processor | United Kingdom |
| Medicals Direct Group Limited | Medical evidence collection | Data Processor | United Kingdom |
| Obair Associates | Medical evidence collection | Data Processor | United Kingdom |

## Investigations

In certain circumstances we may engage third party investigators to examine the circumstances of a claim as part of our commitment to combatting fraud. The use of investigators may include the sharing of personal data to help the investigation. Vitality will only ever engage investigators of good repute who share our commitment to the security of personal data.

## Funeral Services

Certain of our Life products have the option of adding funeral cover which will pay a lump sum towards funeral costs. Vitality uses a third party to arrange and manage this cover. If you choose this option your data will be shared with the third party in order to arrange your cover.

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| **Third Party:** | **Description** | **Data Role:** | **Jurisdiction:** |
| Golden Charter Limited | Funeral Planning Services | Data Controller | United Kingdom |

## Legacy insurance services

Vitality was originally formed as a joint venture with Prudential. Subsequently Vitality bought out the Prudential’s share of the company and now operates as an independent company. As part of this Vitality is currently undergoing a Part VII transfer to move Life policies from the Prudential Assurance Company Limited (PAC) to Vitality. Whilst this is being undertaken PAC will still have access to the data of any customers with a Life policy.

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| **Third Party:** | **Description** | **Data Role:** | **Jurisdiction:** |
| Prudential Assurance Company Limited | Insurance services | Data Processor | United Kingdom |

# VitalityInvest

## Investment Platform

Vitality’s investment products are accessed and managed via an investment platform hosted and maintained by a third party. Your use of this platform will necessitate the sharing of personal data with the third party.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| GBST Holdings Limited | Investment platform | Data Processor | United Kingdom |

## Fund Management

We make use of third party fund managers to manage your investments. During the course of managing your investments we may share your data with the fund managers. Any fund managers we use our carefully selected to ensure they share our commitment to the security of personal data.

## Payment Services

In order to make and receive payments from our customers Vitality utilises a number of third party payment services. These third parties will have access to customer data in order to process payments.

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| **Third Party:** | **Description** | **Data Role:** | **Jurisdiction:** |
| Worldpay (UK) Limited | Payment Services | Data Processor | United Kingdom, Singapore, and United States |
| Worldpay Limited  | Payment Services | Data Processor | United Kingdom, Singapore, and United States |
| Worldpay AP Limited  | Payment Services | Data Processor | United Kingdom, Singapore, and United States |

## Financial Planning Software Tools

At their request, we may make your personal data available to your advisor via third party financial planning software tools.

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Distribution Technology  | Payment Services  | Data Processor | United Kingdom |

# Vitality Rewards & Partners

Rewards and benefits are available with VitalityHealth and certain VitalityLife and Vitality Healthy Workplace products. These benefits are provided by third party Partners. If you chose to take advantage of any of these benefits your data may be passed to the Partner in order to provide the benefit. The full list of Partners is described below:

## Fitness:

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Virgin Active Limited | Discounted Gym Membership | Data Controller | United Kingdom |
| Nuffield Health Fitness & Wellbeing | Discounted Gym Membership | Data Controller | United Kingdom |
| David Lloyd Leisure Ltd | Discounted Gym Membership | Data Controller | United Kingdom |
| Runners Need Limited | Discounted trainers | Data Controller | United Kingdom |
| Sodexo Ltd | Discounted bicycles administration | Data Processor | United Kingdom |
| Parkrun Limited | Parkrun events | Data Controller | United Kingdom |
| Vitality Running World Cup | Running events | Data Controller | United Kingdom, Global |
| Jennis Fitness Limited | Fitness application Service | Data Controller | United Kingdom |
| Peloton Interactive UK Limited | Digital Fitness app | Data Controller  | United Kingdom |

## Active Rewards:

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Apple, inc | Apple Watch benefit | Data Controller | Ireland, USA |
| PayBreak Limited | Apple Watch financing | Data Controller | United Kingdom |
| Cineworld Cinemas Limited | Free cinema tickets | Data Controller | United Kingdom |
| Vue Entertainment Limited | Free cinema tickets | Data Controller | United Kingdom |
| Kitlocker.com Limited | Merchandise despatch | Data Processor | United Kingdom |
| Italian Coffee Holdings Limited | Free Caffè Nero drink and discounted food | Data Controller | United Kingdom |
| Taste Marketing Ltd t/a Ello Media | Voucher production to access home movies with Rakuten TV. | Data Processor | United Kingdom |
| Rakuten TV | Free Films vouchers | Data Processor | United Kingdom, USA, Japan |

## Healthy Foods:

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Weight Watchers (U.K) Limited | Weight loss programme | Data Controller | United Kingdom |
| Waitrose Limited | Healthy eating discount | Data Controller | United Kingdom |

## Travel:

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| British Airways Plc | Discounted flights | Data Controller | United Kingdom |
| Tech Tuners, Inc | Discounts flights administration | Data Processor | Ireland |
| Champneys | Discount spa breaks | Data Controller | United Kingdom |
| Smith Global Limited | Discounted luxury holidays | Data Controller | United Kingdom |
| Voyage SCNF Ltd | Discounted Eurostar tickets. | Data Controller | United Kingdom |
| Expedia, Inc | Discounted travel | Data Controller | USA |
| Virgin Atlantic Limited | Discounted flights | Data Controller | United Kingdom |

## Co-Branded Partners

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| American Express Services Europe Limited | Cashback rewards | Data Controller | United Kingdom |

## Clinical Assistance

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Super Carers Limited | Customer support services | Data Controller | United Kingdom |

## Health checks

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Allen Carr's Easyway (International) Ltd | Smoke cessation | Data Controller | United Kingdom |
| Bluecrest Health Screening Ltd | Health screening | Data Controller | United Kingdom |
| BMI Healthcare Limited | Health screening | Data Controller | United Kingdom |
| Nuffield Health | Health screening | Data Controller | United Kingdom |

## Mental Wellbeing

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Headspace Meditation Limited | Mindfulness App | Data Controller | USA |
| Mindfulness Everywhere Ltd t/a Buddify | Mindfulness App | Data Controller | United Kingdom |
| MindApps AB t/a The Mindfulness App | Mindfulness App | Data Controller | USA |
| Calm! Calm.com, Inc. | Mindfulness App | Data Controller | USA |

## Vitality Healthy Kids

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| **Third Party:** | **Description:** | **Data Role:** | **Jurisdiction:** |
| Disney, Inc | Health advice, discounts, and rewards | Data Controller | United Kingdom |