

PRIORITY
PHYSIO

PRIORITY PHYSIO

We want to make it as easy as possible for our members to access Physio treatment. That's why we have partnered with IPRS and Nuffield to create Priority Physio*.

Priority Physio provides an efficient end-to-end physiotherapy service for our members.

ACCESS IN 3 SIMPLE STEPS:

- 1** Call VitalityHealth, login to the Vitality GP app or go online to authorise physiotherapy treatment.
- 2** Members are fast tracked through to the Priority Physio Panel for a telephone triage service.
- 3** The triage ensures that members are directed down the most clinically appropriate care pathway.

KEY BENEFITS

Priority Physio benefits members with access to fast and convenient treatment

- Self-referral process - no need for a GP or consultant referral.
- Access to 7,000 vetted physiotherapists at over 3,000 clinics across the UK.
- Priority Physio does not count towards your out-patient limit.

*only available when the Out-patient Cover option is selected.

PRIORITY PHYSIO IN NUMBERS

2,100

Over 2,100
referrals per month¹

7,000

Access to over 7,000
physiotherapists¹

USING PRIORITY PHYSIO

STEP 1

Claire's been having some neck pain so uses the Vitality GP app to authorise physiotherapy treatment.

STEP 2

She's fast tracked to our Priority Physio panel and as she has Out-patient Cover the treatment is covered in full. She receives a telephone triage call the same day.

STEP 3

From her telephone triage, it is recommended that Claire has treatment at a physio just a few minutes down the road and gets an appointment within a couple of days.

USING OUT OF NETWORK PHYSIO

STEP 1

Claire's been having some neck pain so she visits her GP and gets a referral.

STEP 2

She chooses a physiotherapist that is not on our panel, so we will only pay a maximum of £35 per session subject to any Out-patient Cover limit.

STEP 3

Claire arranges an appointment with her chosen physio for the following week.

FIND OUT MORE

To find out more visit www.vitality.co.uk

1. VitalityHealth data 2017
Correct as at May 2018.